



Sanchar Nigam Pensioners' Welfare Association

Reg.No: SOCIETY/WEST/2021/8902564

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SNPWA/ CHQ/ CGCA/1/23

Dated 17th April, 23

To

Respected Dilup Padye ji, CGCA, New Delhi.

Sub : Soliciting your benign intervention to address following issues on priority

Respected Sir

Sir, this Association highly values the great support you have been lending to us on various issues as M(F)/ DOT and also very frequent interactions you have had with us without any hesitation. We are extremely thankful to you for that. Sir, hereunder we are mentioning some issues that retirees of BSNL/ MTNL are facing and we solicit your kind personal intervention to get these issues resolved.

1. The number of retirees migrating from BSNL MRS to CGHS is very much on the rise. All of them have to approach the Circle CCAs for the IDA/ CDA mapping. required for the purpose. This number is most likely to go up in the coming days. If a mechanism is evolved to accommodate such IDA/CDA mapping at the time of retirement of such optees in their pension pay order /pension pay book, a lot of work and time can be effectively saved to the benefit of the retirees and the Administration

2. It was indeed a very crucial and significant decision that your good self took to provide for transfer of retirees from ITPC and other non- recruiting units to their home Circles on retirement which has provided incredible relief to Pensioners. No words to express our gratitude for taking this much needed and very crucial decision. . But it takes a lot of time at the CCA levels for its implementation. Kindly issue further instructions to the concerned

CCAs to expedite implementation of the orders so that your kind orders bear the desired results.

3. Even though provision has been made for the issuance of ID cards to the retirees, heavy delay is experienced at the CCA levels. Kind intervention is requested.

4. Sanction of FMA and its payment is experiencing unusual troubles. Even those who have been sanctioned FMA and paid upto November are not being paid now. The CCAs report about software problem at the centre. Kindly cause suitable action.

5. Similarly in many cases FMA is shown as sanctioned but is not reflected in the pension paid. Necessary instructions in this regard are required and requested.

6. While the FMA sanction has been delinked from the CGHS and entrusted to the CCA, it must be incumbent on the CCA to sanction FMA to the concerned optees, when it is very clear that the place of residence of the optee from the nearest WC is beyond 5 km radius. Only in doubtful cases, need it be referred to the BA head for certification. Passing the buck from the CCA to the BA and even to the CGHS has become the order of the day putting the hapless pensioner in a helpless situation.

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*This Association is very confident of your immediate personal intervention to issue instructions to the concerned officers in CGCA to address these issues expeditiously and are confident of your prompt response as is your kind wont

Warm Regards,

Yours sincerely



G. L. Jogi
General Secretary